

Windward Islands Airways International (Winair) N.V. is the successful airline of St. Maarten. We have a long history and are doing well in a dynamic, international setting. Currently, we have about 180 employees, but we expect to grow substantially in the upcoming years. Winair is investing in our employees, empowering them, and striving to be an excellent workplace for ambitious professionals. To support further growth, Winair is looking for

Cabin Crew

Organizational Relationship

The Cabin Crew reports to the Chief Cabin Crew and during her absence to the Chief Pilot.

Basic Functions

The Cabin Crew is responsible for ensuring airline passengers' safety, security, and comfort. The Cabin Crew provides customer service while creating a welcoming environment for passengers before, during, and after each flight.

Duties and responsibilities

- Pre-Flight duties.
- Onboard duties.
- Ensures that all emergency equipment is present and in working order before takeoff.
- Give vital professional demonstrations of safety procedures and equipment used before every flight as directed by PIC.
- Possess the knowledge and confidence to deal effectively with any security/emergencies if they arise.
- Expected to administer first aid to passengers.
- Greet and welcome passengers on board; must be friendly and approachable.
- Monitor cabin atmosphere and passenger well-being.
- Must consistently deliver outstanding customer service and maintain the standard throughout the flight.
- Must treat everyone professionally with respect, patience, and understanding.

Experience and qualifications

- Minimum HAVO/Secondary school diploma.
- Minimum two (2) years of work experience.
- Must possess excellent customer service skills.
- Must have good communication skills and must be an attentive listener.
- Physical stamina is essential.
- Must possess decision-making skills.
- Thorough command of the English language (Spanish, Dutch, and French are considered assets).
- Must be hardworking, have a pleasant personality, and have a team-oriented personality.
- The desired minimum height is 160 cm, without heels.

- The required age is 21 years old.
- No visible tattoos while in Winair's cabin crew uniform.
- No facial piercing.
- Possesses a certificate of good conduct not older than three months.
- Pass a pre-employment medical done by the company doctor.
- Must be willing to relocate to St. Maarten, with a minimum of a two (2) year commitment.

Are you the qualified person for this job? Do you have an interest in starting a new chapter with another company? If yes, please apply by sending a motivational letter, a resume, certificates/diplomas, and a valid copy of your passport to the Human Resources Department at humanresources@fly-winair.com. If you fit the profile and you have a Dutch nationality or you have a permanent residence document we will contact you for a formal appointment.